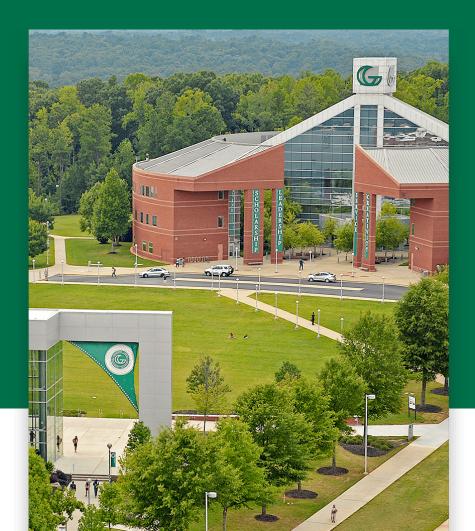
MARKETING DISCIPLINE PRESSURE TEST

FEBRUARY 26, 2021

DR. TRACEY SCHALLER ASSOCIATE PROFESSOR OF MARKETING





GGC School of Business (SBA) Fast Facts

Total Enrollment: 2,690 students

Average Class Size: 31 students

Gender: Male: 53.8% Female: 46.2%

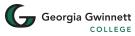
Race/Ethnicity:

Black or African American: 30.6%; Hispanic: 25.7%; Asian: 10.9%; Native American and Pacific Islander: .2%; White: 28.6% Multiracial: 3.1%

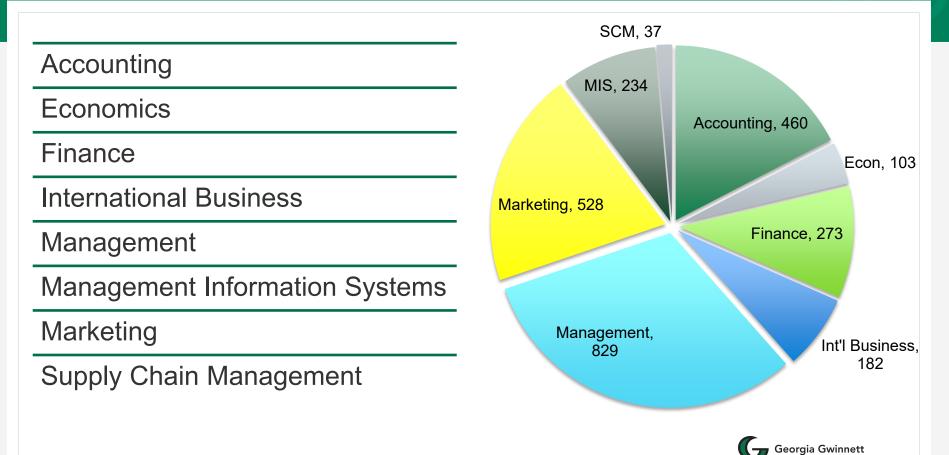
AACSB Accredited in 2018







OUR CONCENTRATIONS



MARKETING ACADEMIC MAP

Hours

Name:

ID:

2017–18 Marketing Concentration Academic Map

This academic map is a suggested four-year schedule of courses based on degree requirements in the GGC catalog. This sample schedule serves as a general guideline to help build a full schedule each term. *Missing* milestones could delay your program.

FRESHMAN FALL		FRESHMAN SPRING		FRESHMAN SUMMER
Course	Hours	Course	Hours	Course
ENGLISH COMPOSITION 1 ENGLISH	3	ENGLISH COMPOSITION 2 ENGLI102	3	FIND A VOLUNTEER SERVICE OPPORTUNITY
COLLEGE ALGEBRA Math 1111	3	NATURAL SCIENCE 1 PSCI 1101K, BIOL 1101K, or CHEM 1151K	4	
INTRODUCTION TO COMPUTING TEC 1001	4	U.S. HISTORY HIST 2111 OR 2112	3	
HUMAANTIES / FINE ARTS 1 MUSC 1300 / ARTS 1300 / ENGL 2130 or 2300 / FINE 1305	3	HUMANITIES / FINE ARTS 2 ELIN 1100/GEOG 1101/ 2000-IEVEL FOREIGH LANGHAGE	3	
AMERICAN GOVERNMENT	3	PRINCIPLES OF MICROECONOMICS ECON 2105	3	
TOTAL	16	TOTAL	16	1
RUNNING TOTAL	16	RUNNING TOTAL	32	
SOPHOMORE FALL		SOPHOMORE SPRING		SOPHOMORE SUMMER
INATURAL SCIENCE 2 PSCI 1102, BIOL 1102, or CHEM 1152	3	SOCIAL SCIENCE PSYC 1102/SOCI 1101/ANTH 1102	3	FIND A VOLUNTEER SERVICE OPPORTUNITY
🗆 ITEC (AREA D)	4	HISTORY	3	

				OFFORIUMENT
□ ITEC (AREA D) IEC 2110 (* 2120	4	HIST (VRY HIST (111, 112, 1121, 1122, 2111, or 2112 take one of these courses not already complete()	3	GET AN INTERNSHIP
COMM IN THE BUS. ENVIRONMENT BISA 2105	3	PRINCIPLES OF MACROECONOMICS ECON 2105	3	PLAN TO STUDY ABROAD NEXT SUMMER
LEGAL ENV. OF BUSINESS BISA 2106	3	PRINCIPLES OF MANAGEMENT MGMT 3000	3	
INTRO TO FINANCIAL ACCOUNTING ACCT 2101	3	INTRO TO MANAGERIAL ACCOUNTING	3	
		CHOICES FOR LIFE	1	
TOTAL	16	TOTAL	16	
RUNNING TOTAL	48	RUNNING TOTAL	64	

JUNIOR FALL		JUNIOR SPRING		JUNIOR SUMMER
FINANCIAL MANAGEMENT FINA 3000	3	QUANTITATIVE ANALYSIS OF BUSINESS HIXA 3000	3	FIND A VOLUNTEER SERVICE OPPORTUNITY
BUSINESS STATISTICS	3	GLOBAL BUSINESS BLISA 3200	3	GET A SECOND INTERNISHIP
MIGINT INFORMATION SYSTEMS BLEA 3100	3	CONSUMER BEHAVIOR @ MKTG 3050	3	STUDY ABROAD
HUMAN RESOURCE MGMT MGMT3040	3	MARKETING RESEARCH @ MKTG 4025	3	
REINCIPLES OF MARKETING	3	MARKETING ELECTIVE @ MITG 3000X, 4000	3	
TOTAL RUNNING TOTAL		TOTAL RUNNING TOTAL	15 94	
SENIOR FALL		SENIOR SPRING		
ORGANIZATIONAL BEHAVIOR	3	STRATEGIC MANAGEMENT (CAPSTONE) MGMT4700	3	
ETHICS & CORP SOCIAL RESPONS. MGMT3400	3	GENERAL ELECTIVE Any 2000 / 3000 / 4000 GGC Course	3	Graduation in May!
OPERATIONS MANAGEMENT MGMT4500	3	MARKETING ELECTIVE @ MKTG 3000X, 400X	3	Concentration in Marketing
INTERNATIONAL MARKETING®	3	BUSINESS ELECTIVE @ 3000, 4000	3	
MARKETING ELECTIVE @ MKTG 30000, 4000	3	PHYSICAL EDUCATION Any PHED except 1101	1	
PHYSICAL EDUCATION Any PHED except 1101	1			
TOTAL	16	TOTAL	13	@ Required course for MKTG Concentration
RUNNING TOTAL	110	RUNNING TOTAL	123	

This map is not a substitute for academic advisement—contact your advisor if you have any questions about scheduling or about your degree requirements. Also see the current undergraduate catalog for a complete list of requirements, electives, and pre-requisites. Note: Requirements are continually under revision, and there is no guarantee they will not be changed or revoked, contact the department and/or program area for current information. Specific summer courses may not be offered as planned. Created based on the offic Concentration requirements. Georgia Gwinnett_{00,1742}

MARKETING DISCIPLINE – PRESSURE TEST

Motivation and Process

- Evaluate Marketing Concentration Academic Map
- Identify "pressure points"
 - SBA Assistant Dean for Student Services
 - Marketing full-time faculty
 - SBA academic advisor
 - Marketing discipline POC
- Summarize and communicate recommendations for improvement



BUSINESS MARKETING – PRESSURE TEST

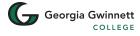
Credits Taken Per Semester

- 67% of SBA students taking less than 5 courses (Fall 2019)
- From 2017-2019, Marketing students averaged 11.36 credits per semester (Fall & Spring)
- Issues considered & recommendations:
 - First-time freshman student registration "blocks"
 - Plan for part-time students (~30%)
 - Accounting for summer semester

Total Courses	# of SBA students Fall 2019					
5	750					
6	115					
7	10					
8	2					
TOTAL	877 out of 2,640, or 33%					

Marketing Concentration Student Credit Hours

Semester	Low (< 9 credits)	Medium (<12 credits)	High (< 15 credits)	Max (15+ credits)
Fall 2017	16.90%	20.89%	47.93%	14.29%
Fall 2018	16.67%	17.79%	48.88%	16.67%
Fall 2019	12.12%	21.57%	46.70%	19.61%



Course Sequencing

- Importance of Freshman English and Math Courses to sequence of critical prerequisites
- Issues considered & recommendations:
 - Place business students in blocks with ENGL 1101
 - Need for English and/or Math Learning support (16.8% English Learning Support; 30.71% - Math Learning Support)
 - Move important prerequisite courses to earlier semesters (e.g., MKTG 3000)
 - Increase awareness of critical prerequisites for each class; highlight on map

Flow of Critical Courses / Required Prerequisites for Marketing Students

Freshman Fall	Freshman Spring	Sophomore Fall	Sophomore Spring	Junior Fall
ENGL 1101	ENGL 1102	BUSA 2105 & BUSA 2106	MGMT 3000 & MKTG 3000	BUSA 2000 & BUSA 3200



Course Completion

- Relatively low D/F/W/I rates for concentration courses (ranging from 3.5% to 7%)
- High for ENGL 1101 (32%) & ENGL 1102 (37%)
- Also high for MATH 1001 (32%) & MATH 1111 (40%)
- Issues considered & recommendations:
 - Assistance for students struggling with these courses

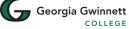


Course Offerings

- Demand high; average of 7 available seats (classes capped @ 40; Fall 2019)
- 6-8 Principles sections offered per semester
- 4-7 elective sections offered per semester
- Negative relationship between number of Principles sections and number of elective offerings
- Issues considered & recommendations:
 - Faculty teaching in other disciplines, course releases, faculty departures
 - Ensure adequate faculty numbers to support range of course offerings

Number of Marketing Course Sections over Time

	Principles of Marketing (MKTG 3000)	Required Marketing Concentration classes	Marketing elective classes
Fall 2016	6 (2 Part-time & 4 Full-time)	6	6
Spring 2017	6 (2 Part-time & 4 Full-time)	6	6
Fall 2017	6 (2 Part-time & 4 Full-time)	6	5
Spring 2018	7 (4 Part-time & 3 Full-time)	6	5
Fall 2018	8 (4 Part-time & 4 Full-time)	6	4
Spring 2019	6 (2 Part-time & 4 Full-time)	6	7
Fall 2019	8 (1 Part-time & 7 Full-time)	6	5



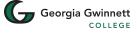
Graduation

• From 2016-2018, graduated most students of any business concentration

Major	Concentration	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
	Accounting		2	12	24	40	47	59	60	73	63
	Economics								1	9	13
	Finance		5	8	17	24	26	28	18	28	37
	General Business	2	29	36	32	47	72	62	67	68	36
Business	General Business Management									11	44
	International Business			1	1	7	17	9	26	28	29
	Leadership							1	5	6	4
	Marketing		5	6	26	25	39	50	75	75	68
	Management Info System						2	8	23	22	35
School of Busi	ness: Completions	2	41	63	100	143	203	217	275	320	329
School of Busi	ness: Completers	2	41	63	100	143	203	214	275	320	329

SBA Degrees (GGC Fast Facts 2017-2018 Report)

Degrees Awarded by School, Major and Concentration



Takeaways

- Obvious that most students get "off track" right away
- Need for more specific and realistic advising and mentoring
- More support for students in Area A courses
- Faculty to support elective offerings
- Involve student voice in the process
- Updating data

